Installation & Operating Instructions

Models: York Midi & Serrano Electric Stoves

PLEASE NOTE THAT THIS APPLIANCE USES A MOTOR TO OPERATE THE FLAME EFFECT AND THAT IT MAY BE POSSIBLE TO HEAR IT WHERE THE BACKGROUND NOISE IS VERY LOW. THIS IS NORMAL AND SHOULD NOT BE A CAUSE OF CONCERN.

These instructions should be read carefully and retained for future reference

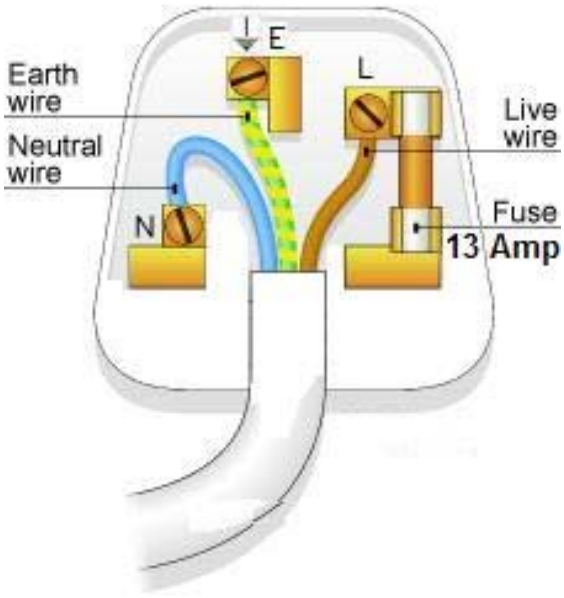
Important Safety Advice

- **This heater must not be located immediately below a fixed socket outlet or connection box.**
- **Do not** cover this heater, or obstruct the air inlet or outlet, otherwise there is a risk of overheating.
- During normal operation this appliance will emit noise from the internal fan unit.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children shall not play with the appliance.
- Cleaning and user maintenance shall not be made by children without supervision.
- Children of less than 3 years should be kept away unless continuously supervised. Children aged from 3 years and less than 8 years shall only switch on/off the appliance provided that it has been placed or installed in its intended normal operating position and they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children aged from 3 years and less than 8 years shall not plug in, regulate and clean the appliance or perform user maintenance.
- Some parts of this product can become very hot and cause burns. Particular attention has to be given where children and vulnerable people are present.
- Do not use the heater in the immediate surrounds of a bath, a shower, or a swimming pool.
- The heater must be cooled down completely before any maintenance work is carried out.
- After unpacking, please make sure that the appliance is intact, with no signs of damage caused by transport. If in doubt, do not use the appliance and contact the Service Centre.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- If this fire is supplied through an extension cable, please ensure that it is the only appliance plugged into the extension and that the instructions for the extension cable / reel are followed.
- Do not stand the fire on the carpet – stand on a firm surface, which is free of dust and lint.
- In the event of a fault please disconnect the fire from the mains supply

Warning: this appliance must be earthed.

The wires in the main lead to this appliance are coloured in accordance with the following code:

GREEN and YELLOW	Earth
BLUE	Neutral
BROWN	Live



As the colours of the wires in the mains lead of this appliance may not correspond with the coloured markings identifying the terminals in your plug, proceed as follows:

- The wire, which is coloured green and yellow, must be connected to the terminal in the plug with the letter E or by the earth symbol ⏚ or coloured green or green and yellow.
- The wire, which is coloured blue, must be connected to the terminal, which is marked with the letter N or coloured black.
- The wire, which is coloured brown, must be connected to the terminal, which is marked with the letter L or coloured red.

Assembly

The stove will be supplied in two separate boxes. The first contains the cast iron stove body and the second the Flame effect unit. Check that the specified components are included before you start setting up your Stove.

Box 1
1 x Cast iron stove body
(with transit bar fitted)
1 x Set of Four Legs

Box 2
1 x Flame Effect Unit
1 x Decorative coal effect
1 x Instruction booklet.

Assembly Sequence:

1. Carefully remove all packaging and protective materials from the stove body. Remove and discard the ‘transit bar’ from stove body. This item stops the sides of the stove body from moving in transit. It has been positioned into the vertical channels where the Flame Effect Unit is to be slotted into place.
2. Remove the cast iron lid from the stove body and lay the stove body on its back.
3. Attach the four legs using the bolts/nuts provided. Please note these bolts/nuts will normally be pre-fitted into the base of the stove. Stand the main stove body upright on its feet.
4. Carefully remove all packaging and protective materials from the flame effect unit.
5. Remove the thermostat control knob from the front of the flame effect unit (this will prevent it from being scratched whilst the flame effect unit is inserted into the cast stove body).
6. Insert the flame effect unit into the stove body, the unit is lowered down carefully from the top of the body with the sides located into the grooves on each side of the stove body. If the flame effect will not slide down easily, you may need to slacken the bolts connecting the sides of the stove body to the front and base. **Take care not to trap the cable whilst lowering the flame effect unit into the stove body.**
7. Open the main door (and ash door on York Midi). On the Serrano the door simply pulls open using the handle, for the York Midi you will need to turn the handle anti-clockwise until it comes free from the locking thread.
8. Re-attach the thermostat control knob.
9. Remove the Perspex from the stove, the Perspex is held in place by four screws which will need to be removed.
10. Remove both sides of the protective covering from the Perspex.

Flame Effect Unit – Position within stove body

Side View

Top View

Operating Your Stove

To access the controls on the York Midi you will need to open the small ash door (beneath the main door). On the Serrano you simply pull the main door open using the handle. In both cases you should be able to see the following controls:

Thermostat Control
The thermostat can be used to control the heat output to maintain a constant room temperature to suit user requirements. This will ensure that excessive heat is not produced unnecessarily.

Setting the temperature
The knob is marked with numbers to indicate the maximum and minimum temperature positions. Start with setting 9 and when the room has reached a desired level turn the knob slowly to left until the thermostat 'clicks off'. The thermostat will then maintain the room at the selected level. To increase the temperature, turn knob back to right to a higher setting.

Note: - It is possible that if the room temperature is higher than the thermostat setting it will not come into operation and the heater will remain off until the temperature of the room cools.

Flame Effect
This switch simply allows the flame effect (consisting of moving ribbons and illuminating bulbs) to be switched on or off. It is perfectly possible to have the flame effect only (without heat).

1kW Heat
This is the first heat setting, which enables 1kW heat output (50% of the total heat output available). **O** is off and **I** is on.

2kW Heat
This is the second heat setting which enables the full 2kW heat output (100% of the total heat output available). **O** is off and **I** is on.

Please note the flame effect must be on in order to get heat from the unit.

Safety thermal cut-out
The appliance is fitted with an Electronic Safety Control (E.S.). This is a safety device, which switches off the fire if, for any reason, the appliance overheats. The E.S. Control can only be re-set after the appliance has cooled down, in order to re-set the E.S. Control proceed as follows:

- Switch off the appliance and leave for approximately 5-10 minutes.
- Switch on appliance and the E.S. Control will re-set.
- Ensure that the appliance is functioning correctly. If the E.S. Control operates again, it is advisable to have the appliance checked out by a competent Electrician.

CAUTION: In order to avoid a hazard due to inadvertent resetting of the thermal cut out, this appliance **must not** be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by the utility.

Maintenance

Warning: Before undertaking any maintenance or cleaning disconnect your appliance from main supply. Only competent persons should service / repair these appliances.

Changing Bulbs

Open the main stove door (Serrano pulls open, York Midi opens after removing the handle by rotating it anti-clockwise). Remove the decorative coal effect by gently lifting it up and then rotating it at an angle to allow it to pass through the door opening. Unscrew and replace the damaged bulb(s) holding the body of the lamp holder if necessary to prevent rotation. replace the fuel bed by gently sliding the fuel effect back into the recess. The Bulbs required are **11W E14 SES Mini Spiral** available through all good DIY and electrical stockists.

Environment

The area around the fire should be kept free of any materials such as lint or house dust (i.e. Animal hair/ carpet fibres) that could be drawn into the internal workings of the appliance and hence affect the performance. We recommend that you clean around the fan grille housing at regular intervals. This can be done using a standard vacuum cleaner and suitable attachment.

Perspex

To prevent scratching of the front screen, we recommend only using a slightly damp dish cloth to clean the screen.

Cast Iron Stove Body

A soft brush is normally sufficient to remove everyday dust and general debris from the cast surfaces of the stove. **DO NOT** use any kind of chemical or abrasive cleaning products on your stove as this will damage the paint finish.

Electric Supply Cable

Should the electric supply cable get damaged in any way, you will need to have it replaced by a qualified electrician.

Trouble-shooting

It is highly unlikely you should have a fault with your heater, but should there appear to be a problem, please refer to the following checklist of our most frequent questions from customers. If these do not answer your query please contact your retailer, or call us.

No light or flame effect

Please check – does the heater still work? If **YES** – it will almost certainly need a new bulb or set of bulbs (See maintenance section)

If **NO** – has the heater cut-out operated? To protect against overheating please refer to the safety thermal cut-out information in the “Operating Your Stove” section. If the unit is still not working, first change the 13amp fuse in the plug with one which you know works. Secondly, check the wall socket by plugging a table lamp that you know works on another socket. If this does not work get an electrician to check the socket.

Guarantee

Please note your point of contact with regards to any warranty claims is the retailer from whom you purchased the appliance.

Broseley Fires Ltd. (the 'Company') provides a **Twelve month** guarantee in respect to electric stoves (the 'Product') ranges.

1. **The Twelve month Guarantee applies to**:
   a. All products in the ranges manufactured by the 'Company' (but subject to the exceptions below): where
   b. The product has been purchased and installed within the UK and in respect of
   c. The initial installation: and in favour of
   d. The original purchaser

2. **Proof of Purchase must be retained by the Purchaser**

3. **The Twelve month Guarantee does not apply to**:
   a. Damage or inferior workmanship practices whilst the 'Product' is being installed
   b. Damage caused by mis-use of the 'Product' or where normal standards of care and use have not been complied with.
   c. Damage through a malfunction or an inadequately installed electric fire.
   d. Damage or defects due to mis-use, accident or unauthorised alterations.

4. During the **year** after the 'Product' has been supplied, the Guarantee covers the make good (whether by repair or replacement at the Company's option) of defects arising from defective manufacture of materials of 'Product' covered in Para 1 all at no cost to the purchaser on the proviso:
   a. The Product has been installed as per Broseley Fires recommendations
   b. The Purchaser uninstalls the Product and makes it available for collection by Broseley Fires.

<u>This Guarantee does not affect your statutory rights</u>

On requiring service the purchaser should contact the retailer who supplied your product who will assist and advise you as necessary.

This fire complies with the European Safety Standards (LVD) EN60335-2-30 and the European Electro Magnetic Compatibility (EMC) En55015, EN60555-2 and EN60555-3 which covers the essential requirements of the EEC Directives and 89/336

Waste electrical products should not be disposed of with household waste. Please recycle where facilities exist. Check with your local authority or retailer for recycling advice.

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